

QiW login troubleshooting

If you are having problems logging into QiW it may be because you are already logged into another Microsoft account e.g. Hotmail\Outlook.com or another Office 365 account.

A quick way to work around this is to launch a new private browsing window. This won't use any previously cached accounts and should allow you to login successfully.

The following steps explain how to do this.

Internet Explorer

Open Internet Explorer and either press Ctrl+Shift+P or go to the setting icon (shown below), go to Safety then InPrivate Browsing.



The screenshot shows the Internet Explorer browser window with the address bar displaying <https://www.qiw.wales/>. The page content includes the 'Qualifications in Wales' logo and a search bar. A context menu is open over the settings icon in the top right corner, with the 'Safety' option selected. The 'Safety' sub-menu is also open, showing 'InPrivate Browsing' as the selected option. Other options in the 'Safety' menu include 'Delete browsing history...', 'Turn on Tracking Protection', 'Turn on Do Not Track requests', 'ActiveX Filtering', 'Web page privacy report...', 'Check this website', 'Turn off SmartScreen Filter...', and 'Report unsafe website'. The 'InPrivate Browsing' option has the keyboard shortcut 'Ctrl+Shift+P' displayed next to it.

Then navigate to www.qiw.wales and login with your secure login details.



Qualifications in Wales



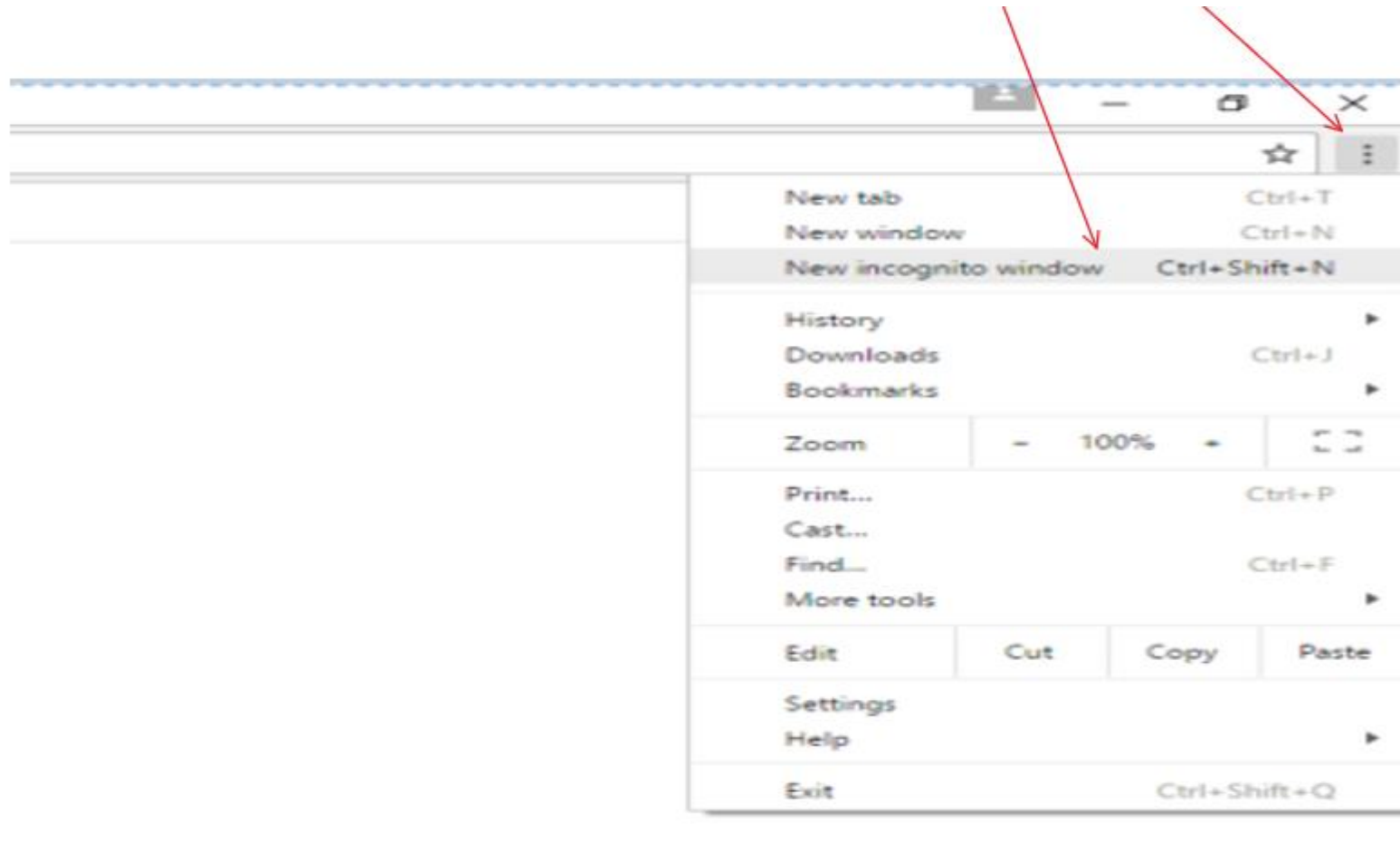
Search

Welcome to Qualifications in Wales (QiW)

The QiW database is owned and managed by Qualifications Wales, the regulator of non-degree qualifications and the qualifications system in Wales.

Chrome

Open Chrome and either press Ctrl+Shift+N or go to the more icon (dots) and select New incognito window.



Then navigate to www.qiw.wales and login using your secure login details.

