

Appeal process Summer 2020



Who can appeal?

Centres such as schools or FE colleges where exams are normally held can appeal to WJEC on behalf of the learner, which is the same as in previous years. Learners can ask their centre to check whether they made an error when they submitted their centre assessment data. In certain circumstances, private candidates will be able to appeal directly to WJEC.

What are the grounds for an appeal?

Centres will be able to appeal to WJEC on the grounds that they used the wrong data when calculating a grade, the calculated grades generated by the statistical standardisation model were incorrectly allocated or communicated and/or there was some other procedural failing on the part of WJEC.

What's the role of the centre?

Centres will be required to put arrangements in place for learners to request the information used by WJEC to calculate the result and to request that an appeal is submitted to WJEC. The centre should also provide learners with the opportunity to appeal a decision taken by the centre not to request that information or not to submit an appeal to WJEC.

What happens if an appeal brought by a centre identifies an error that would result in a lower grade for learners other than those cited in the appeal?

Should this happen, learners other than those named in an appeal will not see their grades lowered.

What's the procedure when an appeal is lodged by a centre?

If WJEC agrees that an error has been made, it will correct it quickly. Where it does not agree, then a fuller appeal process will proceed.

Who decides the outcome of the appeal?

All appeals will be considered by persons with appropriate competence and no personal interest in the outcome. The final stage of the appeal process will include one person who is independent of WJEC and, wherever possible, include people who were not previously involved in the process leading to the issue of those results.

What's the role of Qualifications Wales?

As the regulator, we set the rules that WJEC operates under. WJEC will publish details of how their appeals process will operate. We also offer a final stage of appeal, the [Exam Procedures Review Service \(EPRS\)](#).

The EPRS :

- Reviews the extent to which WJEC was compliant with our requirements and with their own policies and procedures;
- Checks whether any error identified in the data used to generate the calculated grades and/or in the grades issued was properly corrected.